



OPERATION BENEDICT®



Operation Benedict provides a high pressure, exciting and stimulating experiential learning event, giving a realistic insight into the work of investigators, exposing delegates to a range of transferable skills whilst addressing the key objective of making critical decisions in conditions of volatility, uncertainty, complexity and ambiguity.

Using realistic story lines from the first hand experience of our practitioners, your team will feel as though they are in the very operational and leadership roles we ask them to enact. Experienced former detectives, with decades of experience, provide support and tactical advice, whilst the delegates make the decisions and provide the direction and leadership.

We plan each exercise to a granular level of detail to ensure a safe learning environment and a present a highly credible scenario, as your team uncovers the facts and gathers the evidence. Each delivery is finely tuned to meet the needs of the client organization and the development of key skills connecting the strategic priorities and behaviours needed world.



within their teams, experience to values, the leadership skills for success in a [VUCA](http://www.vuca.co.uk)



Sense-making, decision-making, effective communication and analytical thinking are at the core of the exercise, as delegates experience a day in the life of Scotland Yard detectives.

The exercise can include participation in intelligence gathering, surveillance, crime

scene investigation (CSI), interviewing suspects, negotiation and roles in the operational command room where the investigation is coordinated and led.

The investigation doesn't unfold laterally, but sometimes everything seems to be happening all at once. No single participant, team or moment in the event provides a complete picture in which to make a safe decision. Rather, everyone has a piece of the mosaic and the challenge is to create enough clarity to support their judgment: just enough to move the investigation forward.



Working in unfamiliar environments can help leaders and experts approach decision making more creatively and the real power of the experience comes with the debriefing session, designed to highlight the behaviours and skills of the leadership programme. Delegates will be able to hold a mirror to themselves and recognize their own performance and, perhaps, behaviours they need to start, stop or continue having caught themselves in the act, trait or preference they've known before. The changes required may only be marginal and slight and over time can alter course in a significant way.

Operation Benedict can be delivered to small or large groups – anything from 15 to 150, or even more and it can take a half or a full day. We design the experience to your requirements, customizing the exercise to the needs of your leadership programme.



See what some of our previous delegates have said:

One of the most valuable experiences I have ever had. It was so thought-provoking and I will never forget the lessons I learnt.

Excellent concept and execution. Offered the opportunity to observe myself & colleagues in 'action' providing very valuable learning.

Incredibly organised and run, very believable, like being in '24'. Really enjoyed the experience

An immersive insight into a real life situation that encouraged decision making in ambiguous circumstances

This was the best experiential learning experience I have ever had. Highly enjoyable and challenging.



For the love of learning

RED LEADERSHIP

A trading name of
Risk Angels Ltd
86-90 Paul Street
London EC2A 4NE
United Kingdom

E: info@redleadership.co.uk
T: +44 (0)207 183 4121
www.redleadership.co.uk

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